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Reference Bibliography

Library and Information Services to Persons with Disabilities

*National Library Service  
for the Blind and  
Physically Handicapped*

*The Library of Congress*

Washington, DC 20542

Date June 1989

No. 89-1

Introduction

Items selected for this annotated bibliography are of national interest and reflect contemporary programs and practices in library and information services to individuals with disabilities. Books and articles cited are those published since 1983, with a few exceptions. Older titles not included can be traced through literature cited throughout this bibliography.

Print indexes such as Library Literature should be consulted for historical treatment of the subject or for material on local or regional services. Searches in the following computerized data bases are likely to yield additional information: ERIC (includes citations from Resources in Education and Current Index to Journals in Education), and LISA (Library and Information Science Abstracts). Print indexes and computerized data bases are available through many academic and large public libraries.

Added entries. Quarterly. Free. Library of Congress.  
National Library Service for the Blind and Physically  
Handicapped, Washington, DC 20542.

A quarterly list of significant new publications added to the  
NLS reference collection.

Allegri, Francesca. On the other side of the reference desk: the  
patron with a physical disability. Medical reference services  
quarterly, v. 3, fall 1984: 65-76.

Addresses the concerns, common mistakes, and difficulties  
involved in personal interaction with disabled persons in the  
library setting.

American Library Association. Association of Specialized and  
Cooperative Library Agencies. Revised standards and  
guidelines of service for the Library of Congress network of  
libraries for the blind and physically handicapped, 1984.  
Chicago: 1984. 55p.

Update of 1979 standards for the NLS library network. The  
standards set basic goals, and the guidelines assist libraries  
in developing measures to meet these standards. Appendix  
includes P.L. 89-522, and eligibility criteria for service. A  
bibliography and glossary are included.

Awareness project for library service for the hearing impaired.  
Illinois libraries, v. 68, Nov. 1986. (entire issue).

Edited by Michele Freese, this issue is devoted to the  
awareness project. Funded by an LSCA grant from the Illinois  
State Library since 1981, the goal of this ongoing program is  
to develop and inform libraries of the special needs and  
problems of deaf and hearing impaired individuals, and of  
special services and resources available to them. Also  
available on videocassette.

Bekiares, Susan E. Technology for the handicapped: selection and  
evaluation of aids and devices for the visually impaired.  
Library hi tech, v. 2, 1984: 57-61.

A bibliographical essay dealing with problems of providing  
library services to disabled persons, in particular to those  
with visual impairments. Directs librarians to sources of  
information on assistive devices that provide access to library  
materials.

Bliss, Barbara. Dyslexics as library users. *Library trends*, v. 35, fall 1986: 293-302.

Explains the main characteristics of dyslexia and suggests ways in which the library can interact with learning disabled patrons.

Brown, Dale. Serving disabled people in public libraries. *Public libraries*, v. 23, spring 1984: 8-10.

Brief description of how several U.S. public libraries are providing services to patrons with disabilities.

Coyle, Michael P. Library cooperation and NLS regional libraries. *Southeastern librarian*, v. 34, winter 1984: 98-101.

Maintains that good library services to disabled users requires public and academic library cooperation with librarians in the NLS program, and suggests that the regional library should be viewed as an extension of the public library.

Cylke, Frank Kurt. Access to information for blind and physically handicapped persons: recent developments. In *Bowker annual of library and book trade information*, 1987. 32d ed. Edited by Filomena Simora. New York: R. R. Bowker, 1987. p. 93-102.

Describes technological developments and cooperation among many service organizations and individuals in the public and private sectors which are helping to make access to information more of a reality to disabled persons.

Cylke, Frank Kurt. Library service, current program and future opportunities. *Braille monitor*, Mar. 1986: 148-151.

Presents a brief review of activities and services within the NLS program; and raises a concern on how to broaden existing library and information services.

Cylke, Frank Kurt. The role for a national library in providing library service for blind and physically handicapped individuals. National Library Service for the Blind and Physically Handicapped, Library of Congress. [Paper presented at] IFLA expert meeting, Amsterdam, Aug. 1984. The Hague: International Federation of Library Associations and Institutions, 1984. 7 p. typescript.

Briefly describes the author's vision of a national library that can meet the needs of all citizens.

Cylke, Frank Kurt and Alfred D. Hagle. Handicapped [individuals], services to. In ALA world encyclopedia of library and information services. Edited by Robert Wedgeworth. 2d ed. Chicago: American Library Association, 1986. p. 326-332.

Reports on library efforts to increase reading access to disabled persons in the U.S. and around the world.

Cylke, Frank Kurt and Alfred D. Hagle. Library services for the blind and physically handicapped. In ALA yearbook of library and information services: a review of library events 1984. Edited by Robert Wedgeworth. v. 10. Chicago: American Library Association, 1985. p. 74-78.

Reviews activities related to library services for the blind and physically handicapped during the year. Focuses on unique projects on local, state, national, and international levels.

Dalton, Phyllis I. Library service to the deaf and hearing impaired. Phoenix, AZ: Oryx Press, 1985. 371p.

Presents an overview of the why, where, and how of library services and programming to the hearing impaired.

Dalton, Phyllis I., ed. Library services for blind and physically handicapped people. Interface, v. 6, summer 1984: (entire issue).

Reviews types of services available on local, national, and international levels.

Dequin, Henry C. Librarians serving disabled children and young people. Littleton, CO: Libraries Unlimited, 1983. 303p.

Analyzes the need for general and specific services to this group and lists the steps necessary for a library to begin a program. Provides information on several types of programs; includes a checklist of materials and equipment and additional sources of information.

Dequin, Henry C., and others. The attitudes of academic librarians towards disabled persons. Journal of academic librarianship, v. 14, Mar. 1988: 28-31.

A study of the attitudes of 140 academic librarians towards disabled students in relation to sex, age, level of information about disabilities and disabled persons, and degree of contact with them.

Eldridge, Leslie, comp. R is for reading: library service to blind and physically handicapped children. Washington: Library of Congress, National Library Service for the Blind and Physically Handicapped, 1985. 193p.

Reading programs and library use by print-handicapped children are examined through interviews with blind and physically handicapped children, their parents, teachers, and librarians.

Greater Vancouver Library Federation. Access: serving disabled persons at the library. Ottawa, Ontario: Service for Handicapped Persons, National Library of Canada, 1986. 14 min. 1 videocassette, 3/4 in. U-Matic or VHS, sound, signed. (c/o Doreen Guenter, 395 Wellington Street, K1A 0N4).

Describes the obstacles in using libraries encountered by people with hearing, physical, and visual disabilities. Suggests ways in which the library and its staff can help resolve these problems. Includes suggestions about materials and formats, equipment, and design of physical facilities.

Greater Vancouver Library Federation. A place where I belong: serving disabled children in the library. Ottawa, Ontario: Service for Handicapped Persons, National Library of Canada, 1986. 14 min. 1 videocassette, VHS, sound, signed.

Illustrates quality service to disabled children, including adapted story-telling techniques. Emphasis on need to keep up-to-date on resources available in local, provincial, and national service centers.

Greater Vancouver Library Federation. Connections: serving older persons in the library. Ottawa, Ontario: Service for Handicapped Persons, National Library of Canada, 1987. 15 min. 1 videocassette, VHS.

Focus is on the needs of the elderly as a growing concern to libraries. Notes that the same type of accessible environment, equipment, and material that should be available to the disabled population will benefit the elderly. Adult and outreach programing, staff knowledge of local and national resources, and development of broad ranging collections also covered.

Guidelines for libraries serving persons with a hearing impairment or a visual impairment. New York: Roundtable for Libraries Serving Special Populations, New York Library Association, 1987. 31p. \$5.00. (Available from Cassette Library, Jewish Guild for the Blind, 15 West 65th Street, New York, NY 10023).

Provides guidelines for service, followed by a self-assessment questionnaire for librarians serving hearing and visually impaired library patrons.

Halsey, Richard, S., ed. Governmental and special libraries. CLiC Quarterly, v. 3, June 1984: 16-35.

This issue of the journal of the Citizens' Library Council of New York State focuses on special libraries and their services to the disadvantaged and the disabled within New York State. Articles cited are concerned with library services to persons with visual and hearing impairments.

Hodges, Laura. Library services for persons who are mentally retarded: guidelines. Tallahassee, FL: Florida Department of State, Division of Library and Information Services, 1987. 25p.

Guidelines for public libraries beginning or expanding services to developmentally disabled individuals and their families.

Interface. Quarterly. \$10.00/year. American Library Association, Association of Specialized and Cooperative Library Agencies, 50 East Huron Street, Chicago, IL 60611.

A newsletter dealing with concerns and contemporary issues facing librarians who serve special users.

Jackson, Meliza. Mental health information access? yes, but not in my neighborhood. Catholic library world, v. 56, Feb. 1985: 287-290.

With the advent of deinstitutionalization and consumer health advocacy the information needs of the mentally ill, their families, and the general public is growing. The author surveys types of libraries that provide services and suggests ways to improve and expand programs.

Karp, Rashelle Schlesinger. Annotated bibliography of materials on academic library service to disabled students, 1978-1983. In Advances in library administration and organization, 1985. Edited by Gerard McCabe and Bernard Kreissman. v. 4. Greenwich, CT: JAI Press, 1985. p. 193-218.

A comprehensive bibliography of books and articles published between 1978 and 1983 on the selection of material, equipment, and services for disabled student users. Includes titles on disabilities, which are "classics" in the field.

Karrenbrock, Marilyn H., and Linda Lucas. Libraries and disabled persons: a review of selected research. In Advances in library administration and organization, 1986. Edited by Gerard McCabe and Bernard Kreissman. v. 6. Greenwich, CT: JAI Press, 1986. p. 241-306.

A literature review of research studies concerned with library services to the disabled from 1903 to 1985. Includes an extensive bibliography.

Kruger, Kathleen Joyce. Library service to disabled citizens: guidelines to sources and issues. Technicalities, v. 4, Sept. 1984: 8-9.

Challenges librarians to become knowledgeable about legal mandates, standards, and equipment for disabled persons; encourages them to create accessible environments; and suggests that the needs of disabled persons must become part of the service philosophy of all types of libraries.

Law, Clifford. Network of library services for the handicapped: is there a role for a national library? National Library of Australia, Library Services for the Handicapped. [Paper presented at] IFLA expert meeting, Amsterdam, Aug. 1984. The Hague: International Federation of Library Associations and Institutions, 1984. 18p. typescript.

Provides a look at the history and function of national library involvement in library services for the disabled.

Lessee, Judyth. For all of us: a resource guide especially for people who work with the differently abled. Rev. ed. Tucson, AZ: Tucson Public Library, 1984. 86p. (Available from ERIC Document Reproduction Service, ED 249 732).

Presents information on major types of disabilities. Includes suggestions for library staff interaction. Bibliographies for further reading and referral agencies are included for each type of disability covered.

Libraries for all: guidelines for library services for disabled Canadians. Ottawa, Ontario: National Library of Canada, 1989. 11p.

Summarizes measures librarians need to incorporate in their libraries in order to provide quality service to the disabled. Includes a library-evaluation checklist.

Library of Congress. National Library Service for the Blind and Physically Handicapped. Planning barrier-free libraries: a guide for renovation and construction of libraries serving blind and physically handicapped readers. Washington: 1981. 61p. Free.

Suggestions on establishing a new building or renovation program to develop a barrier-free library. Provides recommendations for space requirements, equipment, furniture, and analyzing an existing structure. Includes diagrams and a library accessibility checklist.

Library of Congress. National Library Service for the Blind and Physically Handicapped. That all may read. Washington: 1983. 517p. Free.

Comprehensive overview of history, laws, standards, materials, publications, reading aids, and devices related to the NLS program. Includes an extensive bibliography.



Library services for special users. Wisconsin library bulletin, v. 78, winter 1983: 169-174.

Outlines specific goals and objectives of Wisconsin public library systems in providing services to a wide group of users requiring specially designed library services.

Lott, Barbara. Library service for the blind and physically handicapped. In ALA yearbook of library and information services, a review of library events, 1987. Edited by Roger H. Parent. v. 13. Chicago: American Library Association, 1988. p. 83-85.

NLS serves as a link between users and information sources. In this capacity, some of the programs and projects that NLS has developed or supported in cooperation with other local and national libraries and organizations for improving reading materials and equipment are briefly described.

Lovejoy, Eunice, ed. Interface, v. 9, summer 1987: 1-11.

This issue addresses the question posed by the ASCLA Ad hoc Decade of Disabled Persons Committee on what it means to "assure access to library and information services to disabled persons." Responses from seven contributors reflect individual perspectives on that question.

Lucas, Linda. Educating librarians to provide user education to disabled students. In Teaching librarians to teach: on-the-job training for bibliographic instruction librarians. Edited by Alice S. Clark and Kay F. Jones. Metuchen, NJ: Scarecrow Press, 1986. p. 97-114.

Discusses communication skills and personal attitudes needed by the bibliographic instruction librarian to work effectively with disabled students. Emphasis is placed on adapting instructional methods and material to fit individual needs.

Lucas, Linda, and Marilyn Karrenbrock. The disabled child in the library: moving into the mainstream. Littleton, CO: Libraries Unlimited, 1983. 288p.

Provides basic information about disabled children who are mainstreamed in public schools and who use public libraries. Identifies inexpensive and readily accessible resource materials, and suggests alternative ways for librarians to provide quality service.

Matthews, Karen. Survey of public library services for deaf people. Bookmark, v. 43, spring 1985: 138-143.

Recommends that librarians become knowledgeable about the local deaf community, and be able to communicate effectively with them by use of special technological equipment and oral or sign language skills.

Mularski, Carol. Academic library service to deaf students: survey and recommendations. RQ, v. 26, summer 1987: 477-486.

Suggests a number of low-cost solutions for librarians to improve service and meet special communication needs of deaf students.

New York City. METRO Task Force on Library Service to the Disabled. Libraries and physically disabled people: information sources. Brooklyn, NY: 1987. 71p. (METRO Miscellaneous Publ. #33). \$20.00. Also available on disk for use with IBM compatible computers with voice, enhanced image, or braille output. (57 Willoughby St. 11201).

An outline of a METRO seminar on libraries and disabled persons, information resources, services, and technology. Includes a selected annotated bibliography of reference materials with emphasis on "classics" in the field, and descriptions of databases and organizations concerned with disabilities. Also provides a library accessibility checklist.

News. Quarterly. Free. Library of Congress. National Library Service for the Blind and Physically Handicapped, Washington, DC 20542.

A newsletter covering national and international developments in library service to blind and physically handicapped persons.

Reference bibliographies. Irregular. Free. Library of Congress. National Library Service for the Blind and Physically Handicapped, Washington, DC 20542.

A series of bibliographies on topics of interest to students, professionals, and others doing research on some aspect of handicapping conditions.

Reference circulars. Irregular. Free. Library of Congress.  
National Library Service for the Blind and Physically  
Handicapped, Washington, DC 20542.

Each issue is a compilation of current information on a topic  
of wide interest to disabled people and those who provide  
services to them. Issues are revised frequently to reflect  
the most recent information on a topic.

Rovenger, Judith. Learning differences/library directions:  
library service to children with learning differences.  
Library trends, v. 35, winter 1987: 427-435.

Describes the development and implementation of a grant  
program on library services to learning-disabled children,  
their families, and teachers in the Westchester Library  
System, Westchester, New York.

Ryder, Julie, ed. Library services to housebound people.  
London: Library Association Publishing Ltd., 1987. 221p.  
\$28.00. (Available from the American Library Association).

Focus is on the needs of elderly or disabled readers who are  
unable to make use of conventional library services and  
materials.

Sorenson, Liene. Skokie accessible library services: the first  
year. Illinois libraries, v. 69, Jan. 1987: 54-56.

Description of an LSCA-funded project whose aim is to  
demonstrate that disabled library users can be served  
successfully in a mainstreamed public library setting.  
Article provides a brief description of the program,  
objectives, and services.

White, Emilie C. Library service to the blind: progress through  
technology and social awareness. Catholic library world, v.  
56, May 1985: 434-437.

Reviews the current status of library services to blind people  
in the U.S. and around the world.

Wright, Kieth C. Educating librarians about service to special groups: the emergence of disabled persons into the mainstream. North Carolina libraries. v. 45, summer 1987: 79-82.

Discusses library education programs in graduate schools where programs and services to disabled persons have been formed. Makes recommendations for improvements.

Wright, Kieth C., and Judith F. Davie. Library and information services for handicapped individuals. 2d ed. Littleton, CO: Libraries Unlimited, 1983. 184p.

Defines major disability groups, and suggests library programs and services for each one. Includes a staff development self-assessment and attitude guide, and a library accessibility checklist.

Compiled by Ruth Nussbaum  
Reference Section  
April 1989

Additional copies of this bibliography or any of the bibliographies or reference circulars listed below are available free upon request from:

Reference Section  
National Library Service for the  
Blind and Physically Handicapped  
Library of Congress  
Washington, DC 20542

#### BIBLIOGRAPHIES

Accessibility: Designing Buildings for the Needs of Handicapped Persons, 1983

Attitudes toward Handicapped People, Past and Present, 1984

Braille: History and Recent Developments, 1982

Gardening for Handicapped and Elderly Persons, 1981

Mobility and Mobility Aids for Visually Handicapped Individuals, 1984

Reading Machines: Devices for Converting Print to Braille or Speech, 1985

Selected Readings for Parents of Preschool Handicapped Children, 1986

#### REFERENCE CIRCULARS

Bibles, Other Scriptures, Liturgies, and Hymnals in Special Media, 1988

Braille Instruction and Writing Equipment, 1986

Building a Library Collection on Blindness and Physical Handicaps:  
Basic Materials and Resources, 1985

From School to Working Life: Resources and Services, 1985

Guide to Spoken-Word Recordings: Foreign-Language Literature and  
Instruction, 1988

Guide to Spoken-Word Recordings: Popular Literature, 1987

Information for Handicapped Travelers, 1987

National Organizations Concerned with Visually and Physically Handicapped  
Persons, 1983

Parents Guide to the Development of Preschool Handicapped Children:  
Resources and Services, 1984

Reading Materials in Large Type, 1987

Reading, Writing, and Other Communication Aids for Visually and Physically  
Handicapped Persons, 1986

Reference Books in Special Media, 1982; Addendum, 1987

Sources of Audiovisual Materials about Handicapping Conditions, 1985

Sources of Braille Reading Materials, 1985

Sports, Games, and Outdoor Recreation for Handicapped Persons, 1983

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